

BOOKING CONDITIONS

The following conditions form the basis of your contract.

1) MAKING A BOOKING AND PAYING YOUR DEPOSIT AND FINAL BALANCE

A deposit of \$150 per student must be paid on completion of the booking and sent in with a signed Booking Form. A payment schedule will be agreed with the school to spread the payments over the period leading up to the expedition but the final balance must be received 10 weeks before departure. Note for every 10 students 1 teacher will go free or if there are say 14 students then there will be 1.4 free places for teachers. Any teacher payments due will be invoiced at the final balance stage. In the event of the alteration or cancellation of a confirmed booking by you, conditions in section 3 will apply. Please note that the person signing the Booking Form undertakes that the school will make full payment. Payment of the deposit confirms you comply with booking conditions.

2) THE PRICE OF YOUR EXPEDITION AND SURCHARGES

Whilst we reserve the right to amend prices upwards or downwards at any time, it is our policy to offer expeditions at a clear and firm price. However, the factors that may force us to surcharge you include government action, changes to the cost of currency or fuel - unless full payment is made six months or more prior to your departure date.

3) IF YOU NEED TO CHANGE OR CANCEL YOUR BOOKING

If individuals within the booked group cancel, others can replace them from the school with no cancellation charges applicable. If alternatives cannot be found cancellation will involve the loss of the \$150 deposit and the following additional charges:

Period before departure	Cancellation charge
1 October – 31 November of the year prior to your expedition	\$350
1 December – 29 February of the year of your expedition	\$700
1 March – 30 April of the year of your expedition	\$1050
1 May – start of expedition	\$1500

Please note that we require written confirmation by post or email of any cancellation and the cancellation will take effect from the day the written confirmation is received. If a cancellation is made for medical reasons (documentary proof required) please check your schools/personal insurance policy, as you may be able to reclaim some of the charges above.

4) IF OPERATION WALLACEA CANCELS YOUR BOOKING

In the unlikely event of Operation Wallacea deeming travel to your particular destination unsafe for any reason, more than 3 months before departure, we will provide a suitable alternative. As a result we are unable to refund any monies, beyond the conditions outlined above. We undertake not to cancel any expedition closer than 3 months to the expedition start date unless in exceptional circumstances such as war, riots, civil strife, industrial action so severe that alternative transport and accommodation cannot be provided, terrorist activity, natural and nuclear disaster, fire, adverse weather conditions, technical problems with transport and similar unforeseeable circumstances where compensation payments cannot be made.

5) JURISDICTION AND LEGAL ASPECTS

Please note that when you have read the booking conditions above and signed your booking form, and when a confirmation invoice has been issued by or on behalf of ourselves or the relevant supplier, you enter into a binding contract which will be governed and interpreted in accordance with the law of England and Wales. As a member of the Association of the Bonded Travel Organisers Trust Limited (ABTOT), an Association approved by the BIS, Operation Wallacea Ltd has provided a Bond to meet the requirements of the Package Travel, Package Holidays and Package Tours Regulations 1992. In the event of the Company's insolvency this Bond provides security for all non-flight inclusive packages provided by Operation Wallacea Ltd. In the above circumstances, the following will apply:

- A refund of your package pre-payments if you have not yet travelled; or
- Transport costs back to the start point of the expedition and a refund of the unused portion of the package price if you have already travelled.

6) WHAT DOES THE BOOKING WITH OPERATION WALLACEA NOT INCLUDE?

- Costs of flights and transport to and from the start and finish points of each expedition
- Accommodation and food costs before or after the expedition start and end dates
- Additional insurance cover beyond the \$1.5 million expedition medical and evacuation insurance cover provided by Opwall
- Costs of additional elective training (e.g. canopy access course, dive training beyond PADI Open Water)
- Dive equipment rental
- PIC cards and PADI training Manuals
- Local taxes
- Park or Reserve entrance fees
- Visa costs
- Vaccination costs

